



Updated 02/20/2019

[Passenger and Cargo Activity](#)

Norfolk International Airport (ORF) reported a 16.87% increase in passenger activity for the month of January 2019 with 260,055 passengers. This figure compares to a January 2018 passenger count of 222,521. Calendar year-to-date passenger activity has increased 16.87% over the previous year. The above-mentioned figures are a reflection of the service by the following airlines: Allegiant, American, Delta, Frontier, Southwest, United and their affiliate airline partners.

[Air Service By Airline \(February 2019\)](#)

Airline	Nonstop Destination	Monthly Departures	Total
Allegiant Air	Fort Lauderdale (FLL)	9	25
	Orlando-Sanford (SFB)	8	
	Tampa/St. Pete (PIE)	8	
American Airlines.....	Charlotte (CLT)	236	801
	Chicago (ORD)	54	
	Dallas (DFW)	48	
	Miami (MIA)	76	
	New York (JFK)	48	
	New York (LGA)	97	
	Philadelphia (PHL)	162	
	Washington (DCA)	80	
Delta Air Lines	Atlanta (ATL)	193	464
	Detroit (DTW)	78	
	New York (JFK)	79	
	New York (LGA)	114	
Frontier Airlines.....	Denver (DEN)	8	48
	Las Vegas (LAS)	8	
	Orlando (MCO)	16	
	Phoenix (PHX)	8	
	Tampa (TPA)	8	
Southwest Airlines	Baltimore (BWI)	99	163
	Chicago (MDW)	32	
	Orlando (MCO)	32	
United.....	Chicago (ORD)	85	401
	Denver (DEN)	28	
	Houston (IAH)	49	
	Newark (EWR)	133	
	Washington (IAD)	106	
Total Monthly Departures			1,902

Note: Above service is assumed to be reasonable but is not guaranteed. Source: Aviation DataMiner

Aircraft Type by Scheduled Airline

(Subject to Change)

February 2019

Passenger Airline	Aircraft
Allegiant Air	Airbus A319/320
American Airlines	Airbus A319/320, CRJ-50/70/90, ERJ140/175
Delta Air Lines	McDonnell Douglas MD88, Boeing 757, CRJ-50/70/90
Frontier Airlines	Airbus A320
Southwest Airlines	Boeing 737-700/800
United Airlines	Airbus A320, Boeing 737-900, ERJ-145/175, CRJ-50/70

Cargo Airline	Aircraft
Federal Express	Airbus A300-600
Mountain Air Cargo	Cessna 208
United Parcel Service	Boeing 757-200

Source: ICF International and Landing Reports

Historical Airport Activity

Year	Total Passengers¹	Total Cargo (lbs)²	Aircraft Operations³
2009	3,409,456	59,015,963	94,670
2010	3,332,466	63,212,040	93,298
2011	3,193,388	64,354,839	91,906
2012	3,299,712	70,424,886	83,740
2013	3,112,355	58,113,441	81,803
2014	2,965,306	55,637,623	74,829
2015	3,034,407	59,408,676	70,937
2016	3,209,185	64,810,117	74,264
2017	3,380,902	66,508,335	74,395
2018	3,663,996	65,074,281	72,386

¹ The Total Passenger count is the combination of enplaned and deplaned passengers on scheduled airlines.

² The Total Cargo count includes freight, mail and small package weight on scheduled cargo airlines.

³ Aircraft operations include air carrier, military, general aviation and air taxi takeoffs and landings.

Renovation Update

A contract for Phase Three renovations to further improve facilities within the Departures Terminal at Norfolk International Airport was awarded to Axis Global Enterprises, Inc. The architect is Gresham Smith and Partners. The project cost estimate is \$3.5 million and is underwritten by federal and state entitlement funds and Airport Authority funds. The project commenced on September 2016 and has been completed.

Improvements to the public elements included: renovation of the public restrooms in the Departures Terminal second-level main lobby and first-level ticketing lobbies, renovation of the Family Convenience Room in the Departures Terminal second-level main lobby, construction of three "Mother's Rooms" in the Departures Terminal second-level main lobby and on both Concourses A and B, a new Visitor Information Center in the main lobby and relocation of Delta's ticket counter operation to the North side ticketing lobby.

In 2017, new restaurants have been opened by HMSHost: The Local@ORF, a gastropub incorporating products from local farms and breweries. In partnership with AB InBev, HMSHost has opened Here's to the Heroes honoring all branches of the United States military and those serving. The menu features bar favorites and a variety of healthy options. ORF|MKT features a carvery and salad station using fresh, local products whenever possible. HMSHost continues to operate Back Bay Bistro, James River Grill, Great American Bagel, Burger King, and three Starbucks stores. New Jersey-based Hudson News Group manages all airport retail operations. Hudson currently operates Hudson News, Tech On-

The-Go, Discover Hampton Roads, KidsWorks, \$10 Boutique and Sweet Indulgences featuring a variety of confection dispensers and retro candy on Concourse A. Construction is underway for an FAO Schwarz store on concourse B.

Other projects recently completed are Common Use Ticketing Counters and Gate Improvements, and Rental Car Return relocation to Garage A.

Underway or in planning

- Runway 5/23 rehabilitation
- US Customs entry facility at the general aviation terminal
- Elevators at Departures near curbside
- Reconfigured gate alignment, elevator and improved ramp access on Concourse A
- Expanded public and employee parking
- Improved wayfinding and landscaping

Airport Master Plan

The Norfolk Airport Authority is updating the Master Plan for Norfolk International Airport (ORF) to account for changes at the Airport, in the aviation industry, and in the region since the Airport's 2008 Master Plan. The Master Plan Update (MPU) will include projects that will extend the useful life and value of the Airport to meet the air transportation needs of the region over the next 20 years. Airport Master Plans are updated every 10 years to analyze market trends, assess facility requirements to accommodate anticipated growth, and guide future airport development.