



**Media Contact: Chris Jones**  
**Chief Marketing & Communications Officer**  
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## **FOR IMMEDIATE RELEASE**

### **ORF sets new passenger record for third consecutive year**

**Norfolk, VA — (Jan. 13, 2025)** – More than 4.86 million passengers flew in and out of Norfolk International Airport (ORF) in calendar 2024, marking a third consecutive year of annual record traffic for the primary commercial airport serving Hampton Roads, Virginia’s Eastern Shore and northeastern North Carolina. That figure was a 6.9% increase from 2023’s 4.55 million passenger total.

Over the course of 2024, travelers at ORF enjoyed access to 45 different airports in 41 cities across the United States and Puerto Rico. Some of ORF’s eight commercial air carriers launched service to previously unserved nonstop markets including Phoenix, San Diego and San Juan, Puerto Rico; availability of service was also increased to several popular existing air markets including Atlanta, Boston, Minneapolis-St. Paul and Philadelphia.

During this time of rapid growth, the Norfolk Airport Authority made notable improvements to enhance the customer experience. Last fall marked the completion of a multiyear renovation that improved Runway 05/23. A new Park & Wait Lot opened to make pick ups easier than ever, while restrooms in Baggage Claim were completely remodeled to include new décor and amenities. KidsPort, a children’s play area, was introduced last spring and work is nearly complete on the first of two new moving walkways along the pedestrian bridge between the Arrivals and Departures buildings. Ground was also broken on a three-gate expansion of Concourse A, as well as a new Federal Inspection Services (FIS) facility for U.S. Customs and Border Protection to process future nonstop international arrivals at ORF. Later this year, Runway 14/32 will permanently close to make room for additional improvements and development opportunities within the busy airport campus.

“These increases in passenger activity are extremely significant to everyone who resides in our region,” said Mark Perryman, President and Chief Executive Officer of the Norfolk Airport Authority. “Each year ORF brings millions of visitors and billions of dollars to this community. The availability of nonstop flights to more destinations than ever is huge for our travel and tourism industry, as well as locals when they fly for vacations or business travel. We’re also essential to the military service members and their families as they travel the country for work or pleasure.”

With an eye toward the future, a nearly \$1 billion capital improvement program – Transform ORF – is well underway. This year will bring the completion of a second moving walkway, additional upgraded restrooms, further progress on the A Concourse and FIS, as well as the selection of contractors for a new consolidated rental car center and Departures Terminal expansion set to break ground in 2026 and beyond. A privately developed Courtyard by Marriott hotel will also break ground this year directly adjacent to ORF’s Departures Terminal.

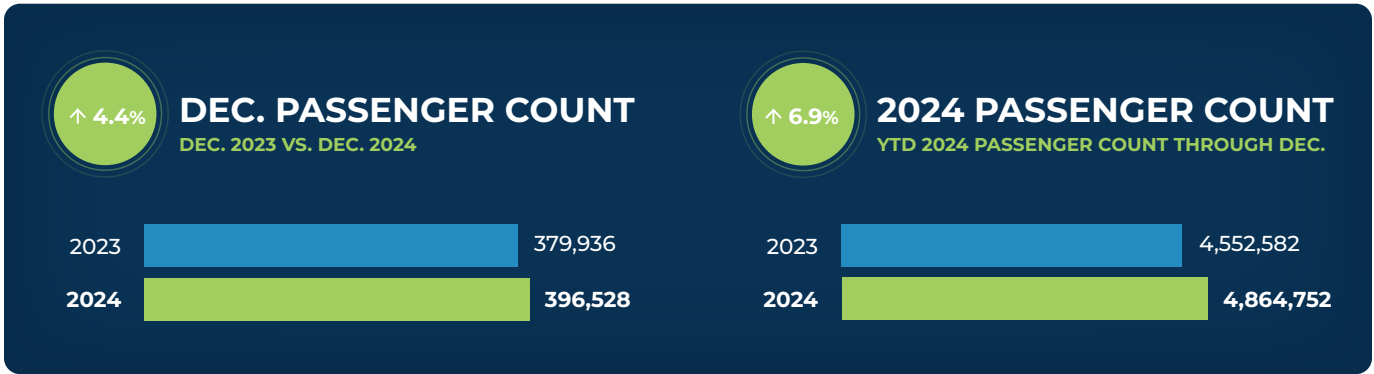


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**JAN. 13, 2025**

**Norfolk International Airport posts third consecutive year of record passenger traffic**

Strong December ends year with more than 4.8 million passengers, up 6.9% vs. 2023



**Airline Totals**

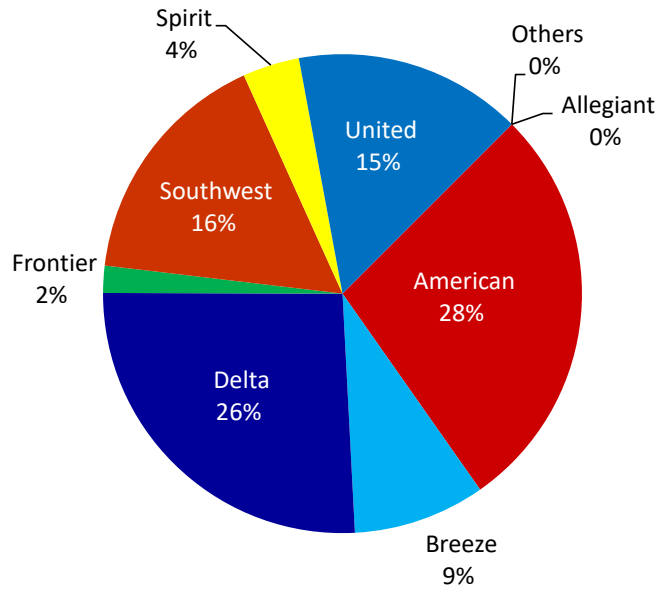
Airline	Dec. 2024	Dec. 2023	Change	YTD 2024	YTD 2023	Change
Allegiant	-	3,836	-100%	58,502	73,703	-20.6%
American	110,062	106,119	3.7%	1,425,583	1,338,623	6.5%
Breeze	35,361	19,373	82.5%	358,351	250,862	42.8%
Delta	102,585	98,766	3.9%	1,214,893	1,196,334	1.6%
Frontier	7,259	7,411	-2.1%	64,014	88,617	-27.8%
Southwest	64,912	65,144	-0.4%	776,339	734,498	5.7%
Spirit	15,201	22,074	-31.1%	239,414	165,517	44.6%
United	61,148	56,803	7.6%	724,904	701,486	3.3%

**Norfolk Airport Authority**  
 Passenger Activity Report  
 December 2024

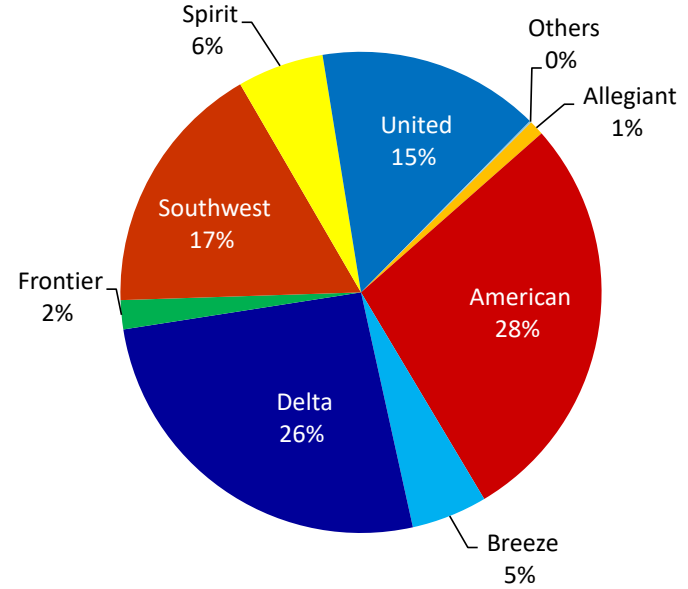
**Monthly Data**

Airline	2024			2023			Change	
	Enplaned	Deplaned	Total	Enplaned	Deplaned	Total	Passengers	Percent
Allegiant	-	-	-	1,934	1,902	3,836	(3,836)	-100.0%
American	56,407	53,655	110,062	53,487	52,632	106,119	3,943	3.7%
Breeze	18,002	17,359	35,361	9,967	9,406	19,373	15,988	82.5%
Delta	52,559	50,026	102,585	49,694	49,072	98,766	3,819	3.9%
Frontier	3,870	3,389	7,259	3,902	3,509	7,411	(152)	-2.1%
Southwest	33,562	31,350	64,912	32,891	32,253	65,144	(232)	-0.4%
Spirit	8,295	6,906	15,201	12,364	9,710	22,074	(6,873)	-31.1%
United	31,397	29,751	61,148	28,639	28,164	56,803	4,345	7.6%
Others	-	-	-	165	245	410	(410)	-100.0%
<b>Total</b>	<b>204,092</b>	<b>192,436</b>	<b>396,528</b>	<b>193,043</b>	<b>186,893</b>	<b>379,936</b>	<b>16,592</b>	<b>4.4%</b>

**2024 Market Share**



**2023 Market Share**



**Norfolk Airport Authority**

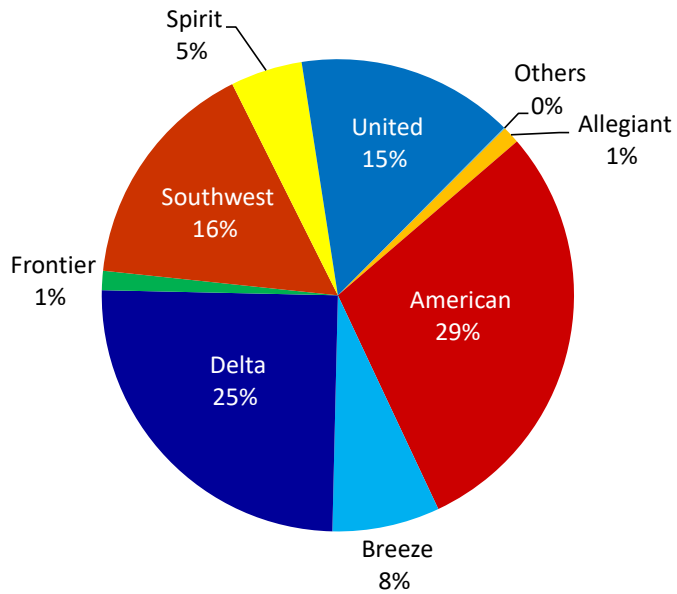
Passenger Activity Report

December 2024

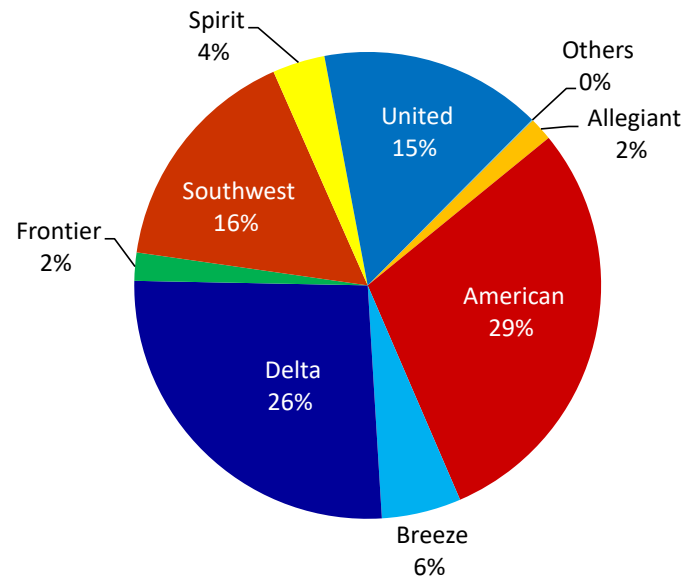
**Year to Date Data**

Airline	2024			2023			Change	
	Enplaned	Deplaned	Total	Enplaned	Deplaned	Total	Passengers	Percent
Allegiant	29,253	29,249	58,502	37,071	36,632	73,703	(15,201)	-20.6%
American	709,831	715,752	1,425,583	665,935	672,688	1,338,623	86,960	6.5%
Breeze	179,684	178,667	358,351	126,247	124,615	250,862	107,489	42.8%
Delta	609,670	605,223	1,214,893	600,262	596,072	1,196,334	18,559	1.6%
Frontier	30,537	33,477	64,014	42,716	45,901	88,617	(24,603)	-27.8%
Southwest	387,819	388,520	776,339	366,558	367,940	734,498	41,841	5.7%
Spirit	119,455	119,959	239,414	86,124	79,393	165,517	73,897	44.6%
United	364,354	360,550	724,904	348,759	352,727	701,486	23,418	3.3%
Others	1,383	1,369	2,752	1,439	1,503	2,942	(190)	-6.5%
<b>Total</b>	<b>2,431,986</b>	<b>2,432,766</b>	<b>4,864,752</b>	<b>2,275,111</b>	<b>2,277,471</b>	<b>4,552,582</b>	<b>312,170</b>	<b>6.9%</b>

**2024 Market Share**



**2023 Market Share**



**Norfolk Airport Authority**  
Air Cargo Activity Report (lbs)  
December 2024

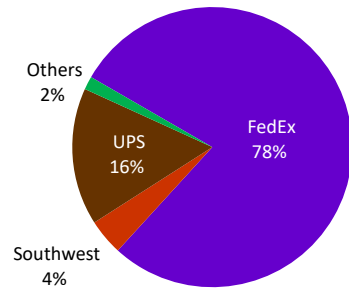
**Monthly Data**

Carrier	2024			2023			Change	
	Enplaned	Deplaned	Total	Enplaned	Deplaned	Total	Pounds	Percent
American	5,501	23,170	28,671	5,168	12,302	17,470	11,201	64.1%
Delta	6,375	17,120	23,495	7,259	20,083	27,342	(3,847)	-14.1%
FedEx	1,131,806	1,371,318	2,503,124	1,241,381	2,204,485	3,445,866	(942,742)	-27.4%
Southwest	113,758	34,533	148,291	145,403	40,825	186,228	(37,937)	-20.4%
United	-	4,268	4,268	151	10,748	10,899	(6,631)	-60.8%
UPS	232,300	475,070	707,370	220,461	427,557	648,018	59,352	9.2%
<b>Total</b>	<b>1,489,740</b>	<b>1,925,479</b>	<b>3,415,219</b>	<b>1,619,823</b>	<b>2,716,000</b>	<b>4,335,823</b>	<b>(920,604)</b>	<b>-21.2%</b>

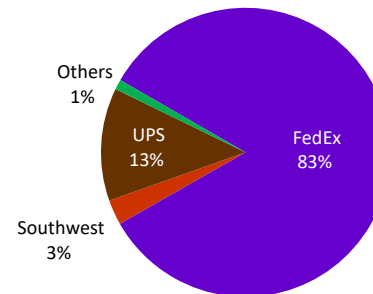
**Year to Date Data**

Carrier	2024			2023			Change	
	Enplaned	Deplaned	Total	Enplaned	Deplaned	Total	Pounds	Percent
American	91,711	222,831	314,542	81,350	137,308	218,658	95,884	43.9%
Delta	89,723	187,830	277,553	101,782	205,969	307,751	(30,198)	-9.8%
FedEx	13,598,961	21,970,472	35,569,433	17,813,898	28,969,568	46,783,466	(11,214,033)	-24.0%
Southwest	1,383,498	503,569	1,887,067	1,111,586	462,982	1,574,568	312,499	19.8%
United	9,438	90,326	99,764	19,958	84,688	104,646	(4,882)	-4.7%
UPS	2,534,957	4,655,195	7,190,152	2,601,965	4,482,913	7,084,878	105,274	1.5%
<b>Total</b>	<b>17,708,288</b>	<b>27,630,223</b>	<b>45,338,511</b>	<b>21,730,539</b>	<b>34,343,428</b>	<b>56,073,967</b>	<b>(10,735,456)</b>	<b>-19.1%</b>

**Year to Date 2024 Market Share**



**Year to Date 2023 Market Share**



**Norfolk Airport Authority**  
 Scheduled Landings Report  
 December 2024

**Monthly Data**

	2024			2023			Change	
Airline	Scheduled Landings	Passengers	Total Passengers per Operation	Scheduled Landings	Passengers	Total Passengers per Operation	Total Passengers per Operation	Percent
Allegiant	-	-	-	17	3,836	226	(226)	-100.0%
American	718	110,062	153	633	106,119	168	(14)	-8.6%
Breeze	181	35,361	195	103	19,373	188	7	3.9%
Delta	477	102,585	215	455	98,766	217	(2)	-0.9%
Frontier	25	7,259	290	27	7,411	274	16	5.8%
Southwest	253	64,912	257	264	65,144	247	10	4.0%
Spirit	53	15,201	287	89	22,074	248	39	15.6%
United	355	61,148	172	336	56,803	169	3	1.9%
<b>Total</b>	<b>2,062</b>	<b>396,528</b>	<b>192</b>	<b>1,924</b>	<b>379,526</b>	<b>197</b>	<b>(5)</b>	<b>-2.5%</b>

**Year to Date Data**

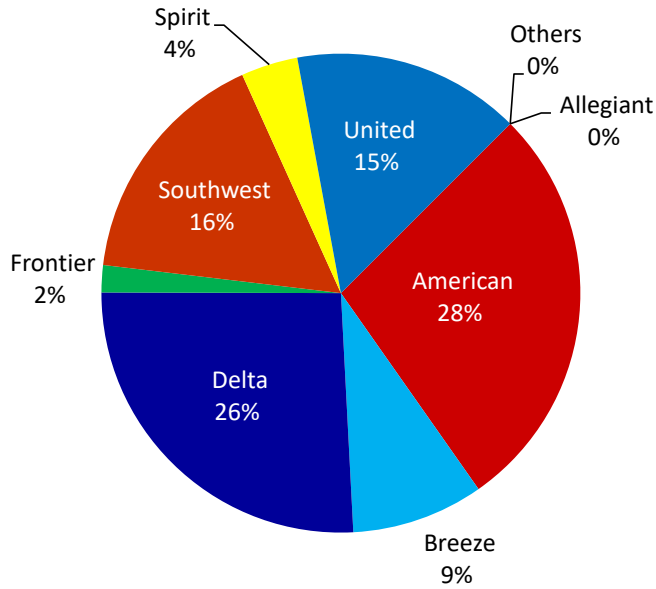
	2024			2023			Change	
Airline	Scheduled Landings	Passengers	Total Passengers per Operation	Scheduled Landings	Passengers	Total Passengers per Operation	Total Passengers per Operation	Percent
Allegiant	221	58,502	265	291	73,703	253	11	4.5%
American	8,662	1,425,583	165	9,051	1,338,623	148	17	11.3%
Breeze	2,031	358,351	176	1,744	250,862	144	33	22.7%
Delta	5,501	1,214,893	221	6,136	1,196,334	195	26	13.3%
Frontier	248	64,014	258	328	88,617	270	(12)	-4.5%
Southwest	3,165	776,339	245	3,093	734,498	237	8	3.3%
Spirit	941	239,414	254	700	165,517	236	18	7.6%
United	4,059	724,904	179	4,381	701,486	160	18	11.5%
<b>Total</b>	<b>24,828</b>	<b>4,862,000</b>	<b>196</b>	<b>25,724</b>	<b>4,549,640</b>	<b>177</b>	<b>19</b>	<b>10.7%</b>

**Norfolk Airport Authority**  
 Passenger Activity Report  
 December 2024

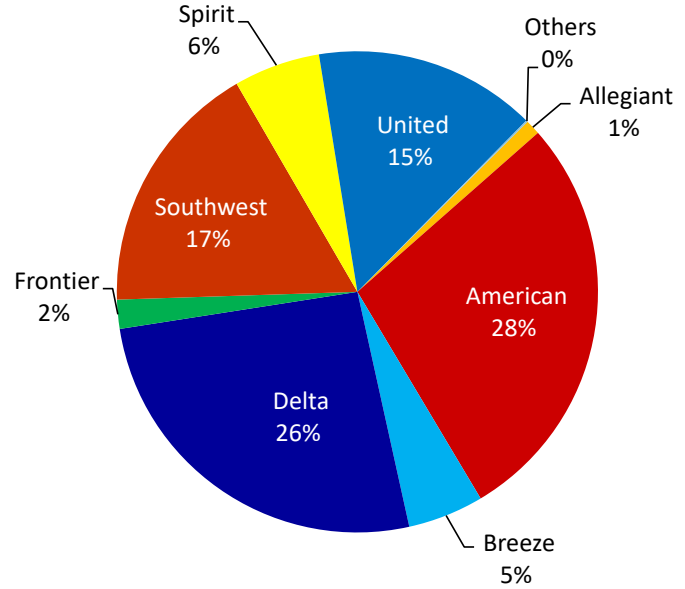
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Allegiant	-	-	-	1,934	1,902	3,836	(3,836)	-100.0%
American	56,407	53,655	110,062	53,487	52,632	106,119	3,943	3.7%
Breeze	18,002	17,359	35,361	9,967	9,406	19,373	15,988	82.5%
Delta	52,559	50,026	102,585	49,694	49,072	98,766	3,819	3.9%
Frontier	3,870	3,389	7,259	3,902	3,509	7,411	(152)	-2.1%
Southwest	33,562	31,350	64,912	32,891	32,253	65,144	(232)	-0.4%
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**2024 Market Share**



**2023 Market Share**

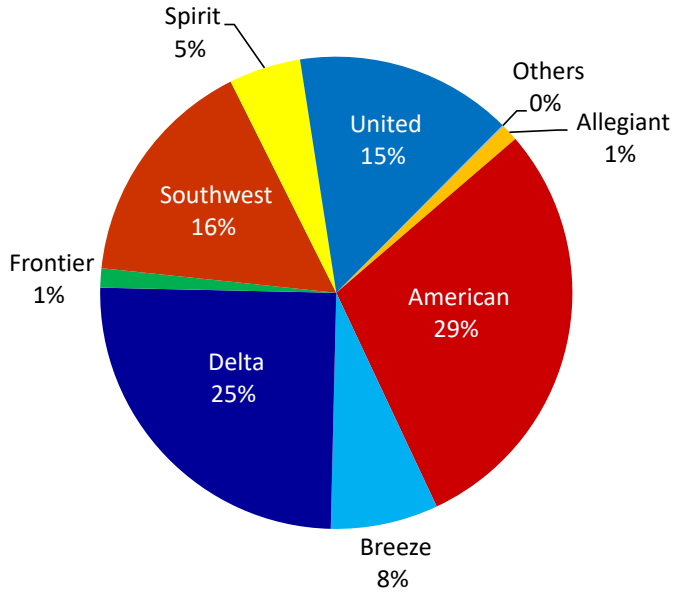


**Norfolk Airport Authority**  
 Passenger Activity Report  
 December 2024

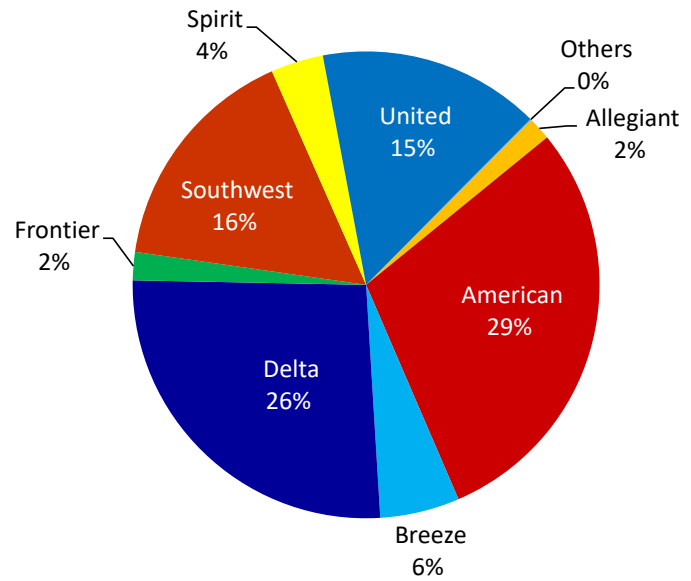
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**2024 Market Share**



**2023 Market Share**





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Air Cargo Activity Report (lbs)  
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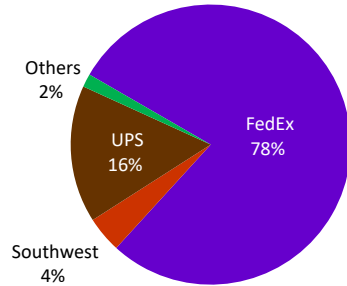
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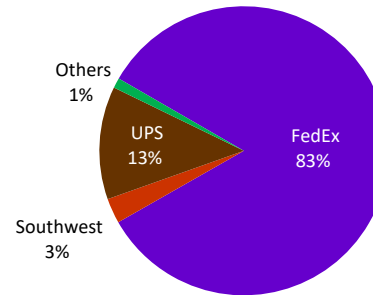
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**Year to Date 2024 Market Share**



**Year to Date 2023 Market Share**



**Norfolk Airport Authority**  
 Scheduled Landings Report  
 December 2024

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<b>Total</b>	<b>24,828</b>	<b>4,862,000</b>	<b>196</b>	<b>25,724</b>	<b>4,549,640</b>	<b>177</b>	<b>19</b>	<b>10.7%</b>